

PAT SASSANO, DIRECTOR OF CLIENT SERVICES



HIGHLIGHTS

- Director of Client Services
- Joined Anderson ZurMuehlen in 2012.
- Cisco Certified Entry Networking Technician (CCENT)

EXPERIENCE

- 19+ years as Project and Personnel Manager in the Electrical/Data and Information Technology industries.
- Network Infrastructure implementation, support and management.
- Managing Client Support team.
- Client management and support.
- Providing educational seminars on information system security and best practices.
- Proficient in the following:
 - Operating environments: Windows 7, 8.1, 10 and Server 2008, 2012, VMWare, and Microsoft Hyper-V.
- Virtual Desktop Infrastructure with VMWare.
- Quickbooks.
- Server & desktop hardware: Cisco UCS, IBM, HP, Lenovo, and Dell.
- Networking hardware: Cisco and Cisco Meraki.
 - High availability network & design management: design, implementation, and management of MPLS and DMVPN with HSRP failover, and OTV.
 - Security appliances: Cisco ASA, Cisco WSA, and Cisco ESA.
- Antivirus solutions: Cylance, ForeFront, and Endpoint.
- Wireless LAN: Cisco, Cisco Meraki, and Linksys.
 - Phone systems: Microsoft Lync.
- SolarWinds Network monitoring.

CLIENT SERVICES SECTORS AND AREAS OF COMPLIANCE

- Nonprofit organizations | Accounting | Banking | Government Entities | Retail Trade | Professional Service Firms | Manufacturing | Construction Contractors.

EDUCATION

- Associates of Applied Science, Network Administration, Helena College-The University of Montana.
- Leadership Helena Member.
- Cisco Networks certified CCENT.
- Leadership Development Course – Anderson ZurMuehlen.
- Continuing Education through various industries, CPE classes, certification and re-certification training, as well as management, operational, and support training.

PHONE:
406.442.1040

EMAIL:
psassano@azworld.com